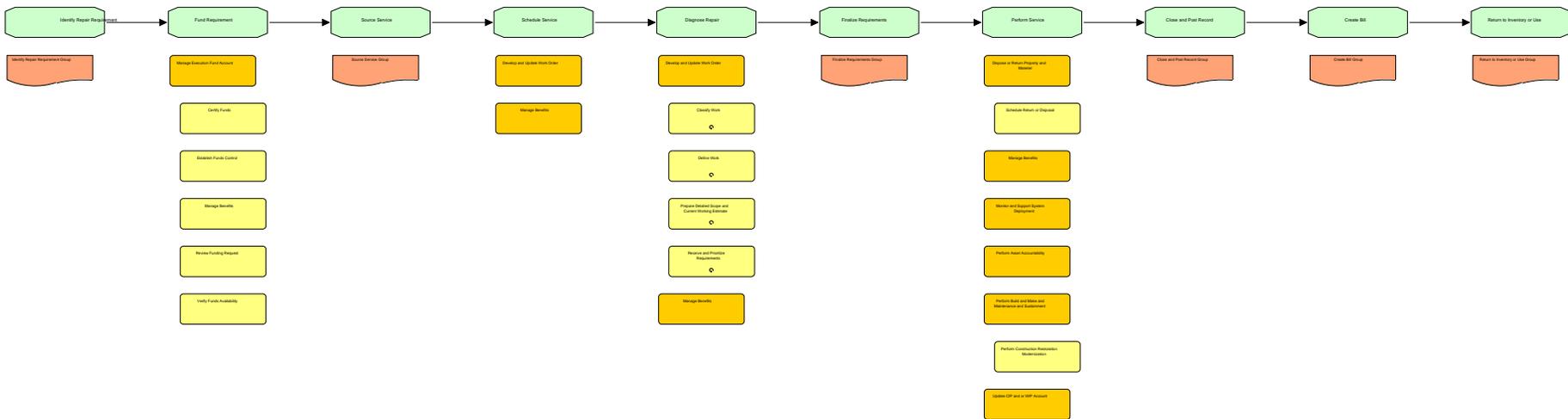


Service Request Workflow



Legend

- SR Business Flow
- Identified Flow/Process Step
- SR Step Process
- CR/SP Step Process
- SR/CR/SP Step Group/Step/Requirement/Group of SR for Same Requirement